

# NATIONAL CONSUMER ROUNDTABLE ON ENERGY A G E N D A

Date: Wednesday 28 April, 2021

Venue: Crowne Plaza Sydney Darling Harbour or online (via Zoom). Session to be recorded.

<b>PRE-ROUNDTABLE DAY (via Zoom)</b>			
<b>TIME</b>	<b>SESSION TITLE</b>	<b>PURPOSE</b>	<b>PRESENTER/NOTES</b>
2.30 – 3.30	Australian Energy Market Operator (AEMO) Integrated System Plan consumer panel discussion	To explain why a whole of system plan is increasingly important and how consumers can influence it	Andrew Nance & Gavin Dufty
3.30 – 4.30	Transmission cost allocation and risk sharing	Discussion on transmission cost allocation	Craig Memery

## **Zoom details - Consumer Roundtable Session - ISP consumer panel and transmission cost allocation**

Time: Apr 28, 2021 02:30 PM Canberra, Melbourne, Sydney

Join Zoom Meeting

<https://us02web.zoom.us/j/84854229240?pwd=QjBkZlRGMVZRcWp6MkJNb21Yd3k0Zz09>

Meeting ID: 848 5422 9240

Passcode: 948478

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# NATIONAL CONSUMER ROUNDTABLE ON ENERGY A G E N D A

Date: Thursday 29 April, 2021  
 Venue: Crowne Plaza Sydney Darling Harbour  
 Facilitator: Cath Smith  
 Day 1 Zoom: <https://us02web.zoom.us/j/83183085749?pwd=NXJ5dDdyWXRzWVJ6WVZHSExLzh1Zz09>

DAY 1			
TIME	SESSION TITLE	PURPOSE	PRESENTER/NOTES
7:30 – 9:00	<b>Breakfast for interstate participants</b>		
8:45 – 9:00	<b>Registration/Networking Coffee</b>		
9.00 – 9.15	Welcome and introductions	<ul style="list-style-type: none"> <li>Overview of agenda and introductions</li> </ul>	Cath Smith, facilitator
9.15 – 10.00	Shaping Australian Energy Regulator vulnerability strategy	<ul style="list-style-type: none"> <li>Presentation from AER – vulnerability strategy</li> <li>Q&amp;A</li> </ul>	Clare Savage, Australian Energy Regulator
10.00 – 10.15	Energy Charter – Customer Vulnerability Research	<ul style="list-style-type: none"> <li>Sabiene to present results of <a href="#">COVID-19 Customer Vulnerability Research</a></li> </ul>	Sabiene Heindl, Energy Charter
10.15 – 11.15	Strategy for dealing with COVID debt accumulation	<ul style="list-style-type: none"> <li>Energy hardship cases and retailer assistance (or lack of) from July 2019- Dec 2020</li> <li>Panel discussion               <ul style="list-style-type: none"> <li>Dealing with debt</li> <li>Disconnections</li> <li>Payment plans</li> </ul> </li> </ul>	Luke Lovell, Consumer Action Law Centre  <b>Panel discussion</b> Wendy Miller, Douglas McCloskey, Stephen Durney, Aofie Berenger
11.15 - 11.30	<b>Morning Tea</b>		
11.30 – 12.15	Modelling impacts of changes to the electricity concession project	<ul style="list-style-type: none"> <li>Preliminary findings from research on concessions undertaken by Alvis Consulting</li> </ul>	Kellie Caught and Rebecca Law
12.15 – 1.00	<b>Lunch</b>		
1.00 – 2.00	Energy Security Board (ESB) post 2025 options paper	<ul style="list-style-type: none"> <li>Presentation from ESB on their post 2025 options paper followed by open discussion and feedback</li> </ul>	Jo Witters, Energy Security Board
2.00 – 2.45	Open discussion on ESB options paper	<ul style="list-style-type: none"> <li>Session with ECA to help inform responses to the ESB options paper</li> </ul>	Louise Benjamin, Energy Consumers Australia
2.45 – 3.00	<b>Afternoon tea</b>		
3.00 – 3.30	RACE for 2030	<ul style="list-style-type: none"> <li>Update on priority research under the <a href="#">RACE for Homes</a> and <a href="#">RACE for Everyone</a></li> <li>Open discussion on how to involve consumer representatives in ongoing research</li> </ul>	Chris Dunstan, Chief Research Officer, RACE for 2030
3.30 – 5pm	Enabling group meetings	<ul style="list-style-type: none"> <li>Distributed Energy Resources, Payment Difficulty and Concessions Group</li> </ul>	Enabling group members
3.30 – 5pm	Facilitated open discussion for people not in enabling groups	<ul style="list-style-type: none"> <li>Projects and work underway</li> </ul>	Open
5:30 – 6.30pm	<b>Drinks</b>		

# NATIONAL CONSUMER ROUNDTABLE ON ENERGY A G E N D A

Date: Friday, 30 April 2020  
 Venue: Crowne Plaza Sydney Darling Harbour  
 Facilitator: Cath Smith  
 Day 2 Zoom: <https://us02web.zoom.us/j/87463831791?pwd=Mms3WENUKzJhdzU5RjMxZFBBcmRHQT09>

DAY 2			
TIME	SESSION TITLE	PURPOSE	PRESENTER/NOTES
8:30 – 8:45	<i>Coffee</i>		
9.00 – 9.15	Introduction to day	<ul style="list-style-type: none"> <li>Facilitation</li> </ul>	Cath Smith, facilitator
9.15 – 10.15	Gas transition and consumer impacts	<ul style="list-style-type: none"> <li>Draft position paper on consumer risks of an unmanaged gas transition and opportunities for managing the transition</li> <li>Case studies from the ACT and SA</li> </ul>	Dean Lombard, Renew  Mark Grenning (Energy Users Association of Australia), Geoff Buchanan and Rebecca Law
10.15 – 11.15	Distributed Energy Resources (DER) access and pricing rule change	<ul style="list-style-type: none"> <li>Presentation on draft determination</li> <li>Open discussion and views on draft determination</li> </ul>	Ed Chan, Australian Energy Market Commission  <b>Panel discussion</b> Mark Byrne and Gavin Dufty
11.15 – 11.30	<i>Morning tea</i>		
11.30 – 12.15	Energy Consumers Australia	<ul style="list-style-type: none"> <li>Grant program review</li> </ul>	Lynne Gallagher, Energy Consumers Australia
12.15 – 1.00	<b>Lunch</b>		
1.00 – 2.00	Presenting back enabling groups from day 2 with time for open discussion	<ul style="list-style-type: none"> <li>DER – potential discussion on tariffs &amp; ESB’s post 2025 market design work</li> <li>Disconnections policy/payment difficulties</li> <li>Open discussion on future enabling groups</li> </ul>	Enabling groups (DER & payment difficulties)  Everyone
2.00 – 3.00	Emerging issues from delegates	<ul style="list-style-type: none"> <li>Brainstorm on what are key emerging issues               <ul style="list-style-type: none"> <li>Do we need enabling groups formed to address issues?</li> </ul> </li> </ul>	Everyone
3:00pm	<i>Close Day 2</i>		