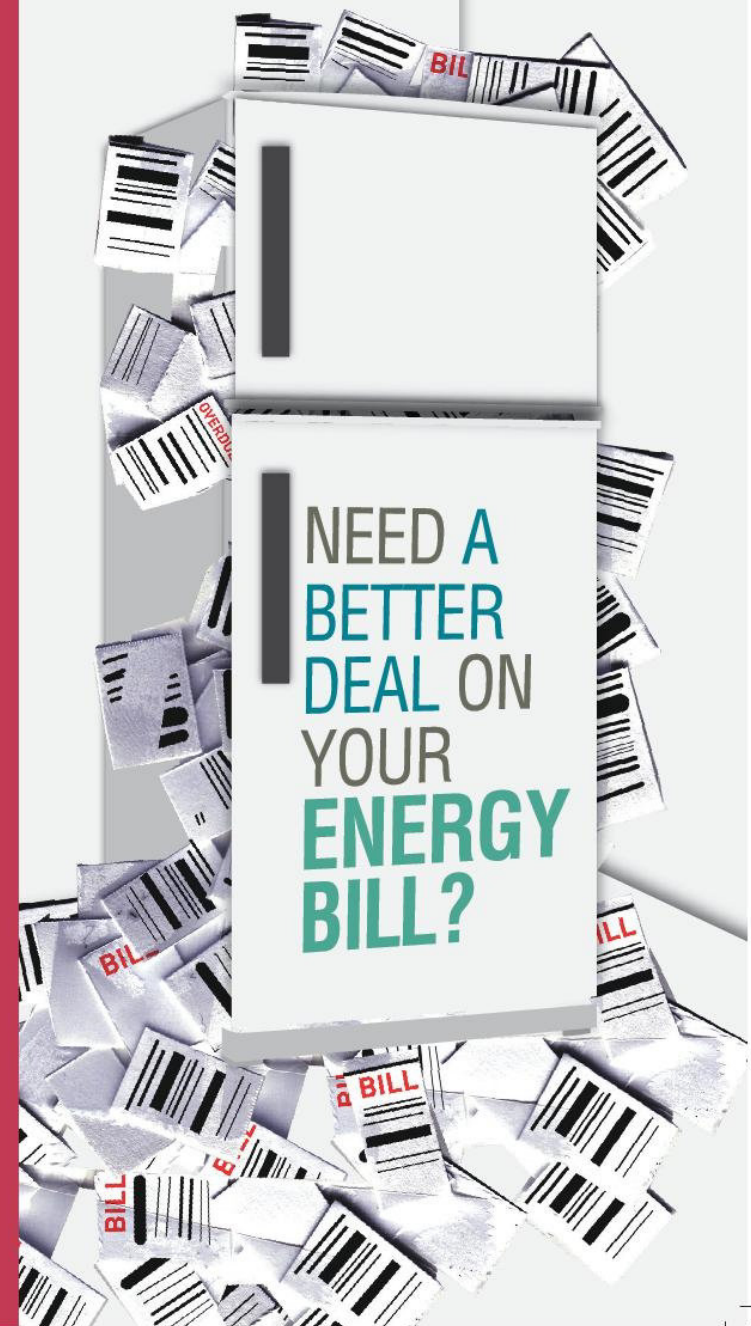


The energy market in South Australia is complicated and finding a better deal than the one you have can be confusing.

**The South Australian Council of Social Service (SACOSS) has developed some simple tips to help and guide you.**

For more information and to compare energy prices go to [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au) a government website that takes the hard work out of shopping around.

[www.sacoss.org.au](http://www.sacoss.org.au)




# TIPS FOR GETTING THE BEST ENERGY DEAL FOR YOU




## HOW MUCH ARE YOU PAYING?

Check your energy bill rates. Electricity is priced in cents per kilowatt-hour (c/kWh) and gas in cents per mega joule (c/MJ). This will help you compare offers.




## FIXED TERM CONTRACTS

The best retail offers are normally only available with fixed term contracts (e.g. 2 years) Decide whether this works for you or you would rather have a 'no exit fee' arrangement that allows you the flexibility to shop around.



## PAYING ON TIME

Large discount offers are normally linked to paying your bill on the due date. You must be committed to this otherwise you miss out on the discount and may incur late fees.




## BUNDLING

While bundling your Gas and Electricity bills together can be convenient, it does not always result in cheaper bills for both services.

## BARGAINING POWER

Ask your current energy retailer for a better deal. You may find you have more bargaining power as a current customer than a potential one.



## CHECK THE DETAIL

The best looking offer may have price increases over the term of the contract. The devil is in the detail. Check the terms and conditions.

## BE CAREFUL

% Discounts may not be what they seem. Discounts generally apply to standing offer prices and all energy retailers have their own standing offer prices that may vary greatly.

Make sure you know what price the discount refers to.

## SOLAR FEED-IN TARIFF RATES

If you have solar compare other retailers feed in tariffs for the best deal.

