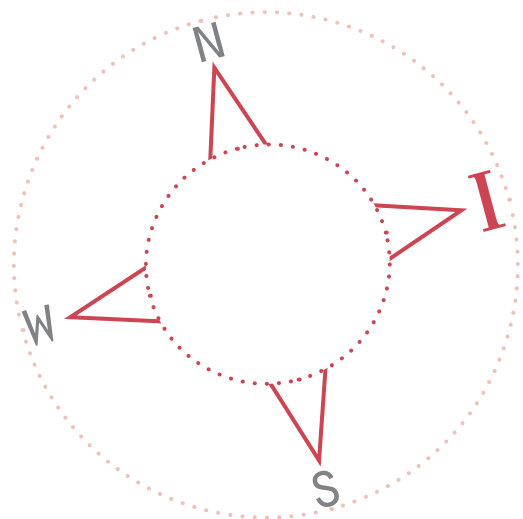


Destination



Inclusion

SACOSS Stronger Communities Conference
Allan Scott Park
Morphettville Function Centre
21-22 August 2008



SACOSS

*South Australian Council
of Social Service*

8.30 **Registration, arrival tea and coffee**

9.00 **Welcome**

- Simon Schrapel, SACOSS Chair

Welcome to country

- Uncle Lewis O'Brien, Kurna Elder

9.10 **Introduction and housekeeping**

- Trish Burden, UnitingCare Wesley Adelaide

9.15 **Opening plenary**
South Australia, the booming, inclusive state?
Chair: Hamilton Calder, State Director Committee for Economic Development of Australia

Phar Lap Room

- Alan Tidswell, One Steel
- Monsignor David Cappo, Commissioner for Social Inclusion
- Peter Vaughan, Business SA

10.30 **Morning Tea**

	<i>Phar Lap Room</i>	<i>Leilani Room</i>	<i>Chairman's Room</i>
	The Community Services Sector Chair: Marj Ellis, SACOSS Board and Policy Council	Capacity Building and Inclusion Chair: John Haren, St Vincent de Paul Society	Children and Young People Chair: Phil Saunders, Carers SA
<i>Concurrent Sessions</i>	<i>Influencing collective and personal wellbeing: the Social Determinants of Health</i> <ul style="list-style-type: none">• Dr David Scrimgeour, Aboriginal Health Council of SA Inc• Professor Fran Baum, Flinders University• John Glover, University of Adelaide	<i>Community Capacity Building</i> <ul style="list-style-type: none">• Dr Fiona Verity, Flinders University	<i>If the world is an oyster for young women in South Australia, where are all the pearls?</i> <ul style="list-style-type: none">• Chelsea Lewis, YWCA <i>Transforming Lives – engaging at risk young people through unstructured activities</i> <ul style="list-style-type: none">• Kerrie Sellen, Mission Australia <i>Children of Mentally Ill Consumers</i> <ul style="list-style-type: none">• Paola Mason & Nerelle Goad, Comic Conversations

12.45

Lunch

During the break you are invited to discover more on the following topics:

- Financial security for the community sector: superannuation information session **HESTA**
 - Taking the mystery out of working with Government: engaging with service providers from community organisations **Community Connect (DFC)**
 - Job placement, professional development and job services **Workskil**
-

13.45

Phar Lap Room

Democracy, representation and community engagement

Chair: Karen Grogan, SACOSS

Does Social Inclusion safeguard citizens' rights to choose?

- Ian Goodwin-Smith, University of SA

The voice of South Australians: loud and proud or muffled and murmuring?

- Lynette Pugh, Department for Families and Communities
 - Barry Parsons, Local Government Association
 - Klynton Wanganeen, Commissioner for Aboriginal Engagement
 - Simon Schrapel, SACOSS
-

15.15

Afternoon Tea

15.45

Phar Lap Room

Leilani Room

Concurrent Sessions

Capacity Building

Chair: Kathryn Cunningham, Alzheimer's Australia SA

Building capacity to address health inequities

- Karen James & Kirsty Hammet, SA Health

Leaping tall buildings in a single bound – making accreditation work for you

- Alison Sinclair, Quality Management Services

Democracy, representation and community engagement

Chair: Philip Beddall, SACOSS Policy Council

What role does advocacy play in social inclusion for people with disabilities?

- David Rigney, DACSSA
 - Maddy Pattingale, PLWHA(SA)
 - Robbi Williams, Julia Farr Association
-

17.00

Cocktail Function

Diva Room

Entertainment by Tutti Ensemble

Introduced by Robyn Geraghty MP, representing the Hon Jennifer Rankine MP, Minister for Families and Communities

Friday 22 August

8.30 **Arrival tea and coffee**

9.00 **Welcome**
• Simon Schrapel, SACOSS Chair

9.15 **Keynote Address**
A public health model of child protection
Phar Lap Room
• Professor Dorothy Scott, University of SA

10.00 Questions

10.30 **Morning Tea**

Concurrent Sessions	<p>11.00 <i>Phar Lap Room</i></p> <p>Climate Change and Inclusion Chair: Colleen Fitzpatrick, SACOSS Life Member</p> <p><i>Turning up the heat on low income households</i></p> <ul style="list-style-type: none">• Andrew Nance, Department of Premier & Cabinet• Mark Parnell, MLC• Tom Keenan, Origin Energy• Jackie Bishop, Department for Transport, Energy & Infrastructure	<p><i>Leilani Room</i></p> <p>Diversity and inclusion Chair: Jennifer Duncan, Youth Affairs Council of SA</p> <p><i>Investigating partnerships in Aboriginal social and emotional wellbeing/mental health</i></p> <ul style="list-style-type: none">• Kathy Verran, Kuda Muyambi & Anne-Marie Richards, Country Health <p><i>Engaging Aboriginal communities - health promotion through the arts</i></p> <ul style="list-style-type: none">• John McKeirnan, Hepatitis C Council
	<hr/>	

12.40 **Lunch**

During the break you are invited to discover more on the following topics:

- Financial security for the community sector: superannuation information session **HESTA**
 - Taking the mystery out of working with Government: engaging with service providers from community organisations **Community Connect (DFC)**
 - Job placement, professional development and job services **Workskil**
-

13.40 **Keynote Address**
Is the community services sector a strategy of government?
Phar Lap Room
• Dr Fiona Verity, Flinders University

Day Two

14.15

Phar Lap Room

Leilani Room

Chairman's Room

The Community Services Sector

Diversity and inclusion: new and emerging communities

Collaboration partnerships and networks

Concurrent Sessions

Chair: Alison Arblaster, South Australian Health & Community Services Skills Board

Chair: Gary Wilson, ShelterSA

Chair: Danny Perkins, Community Business Bureau

Workforce Development: Vision 2030

- Anne Bosio, Department of Further Education Employment Science and Training
- Michael White, Community Services & Health Industry Training Board (Vic)
- Karen Grogan, SACOSS

Community Legal Education: a practical approach to social inclusion and justice for new and emerging communities

- Kate Howard & Christian Cifuentes, Legal Services Commission

Community Visitors Scheme and the Transport Service

- Annamarie Banhazi, Multicultural Communities Council of SA

Application of innovation models

- Dr Tony O'Malley OAM
 - Mark Henley, UnitingCare Wesley Adelaide
 - Mina Barling, Department of Premier & Cabinet, Centre for Social Innovation
-

15.30

Afternoon Tea

16.00

Closing Plenary

Phar Lap Room

Chair: Leigh Garrett, SACOSS

Working with government to get results

- Janet Giles, SA Unions
 - Sharon Hanlon, RAA
 - Nathan Paine, Property Council of Australia SA
 - Alex Kennedy, journalist & former ministerial advisor
-

17.00

Conference Wrap Up

Simon Schrapel, SACOSS Chair

THURSDAY 21 AUGUST

9.15 am **OPENING PLENARY**

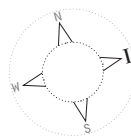
Phar Lap Room

Alan Tidswell has been the General Manager Human Resources at OneSteel's Whyalla Steelworks since July 2005. Prior to taking up this role he was Manager Human Resources with international timber company Carter Holt Harvey for nine years, based out of Mount Gambier. Mr Tidswell was the inaugural chair of the South East Area Consultative Committee, holding the role for 6 years, has served on numerous School Councils, Industry Training Boards and is currently Deputy Chair of the TAFE Regional Council and is a member of the Upper Spencer Gulf Australian Technical College Board. Mr Tidswell has lived in regional South Australia for 22 years, served on numerous training bodies, holds a Bachelor of Business in Human Resource Management which he acquired through distance learning, and is currently heavily involved in skills planning for the future needs of OneSteel Whyalla Steelworks.

Monsignor David Cappo AO is a Catholic Priest and is currently the Vicar General of the Archdiocese of Adelaide, making him the deputy to the Archbishop of Adelaide. In May 2006, Premier Rann appointed him to the position of Commissioner for Social Inclusion, in order to strengthen his ability to influence the development and implementation of social policy. Monsignor Cappo continues as Chair of the Social Inclusion Board – a role he has held since March 2002 – and is a member of the Economic Development Board of South Australia. Monsignor Cappo is a qualified social worker and a former National Director of the Australian Catholic Social Welfare Commission. He has made major contributions to national debates in social policy development and has been directly involved in national strategic planning and implementation of social programs. He was recently appointed to the position of Vice Chair of the Australian Social Inclusion Board.

Peter Vaughan After obtaining a Bachelor of Commerce degree from Melbourne University Peter spent the next seven years as a secondary school teacher, followed by several years as a full-time teacher representative, culminating in the Presidency of the Victorian Secondary Teachers' Association. Several years in senior industrial relations roles followed and during the next 15 years, his entrepreneurial and change-management skills saw him appointed to such diverse roles as the Australian Federation of Construction Contractors, Chair of the Safer Chemical Storage Task Force (to oversee the development of a new chemical port facility near Geelong) and National Marketing Manager of Smorgon ARC.

Prior to joining Business SA he was employed as GM Marketing & Sales for Optima Energy, a new electricity generation corporation established in January 1997 in preparation for South Australia's entry into the National Electricity Market. Peter is currently in his tenth year as the CEO of Business SA, where he has successfully steered the former Chamber of Commerce through a period of major change to its present enviable position as the premier business organisation in SA. Peter is a Governor of the State Theatre Company of SA, a board member of the Cancer Council and also the WorkCover Corporation. He has enjoyed a life-long interest in collecting wine and modern art and is a supporter of the Collingwood Football Club.



THURSDAY 21 AUGUST

11.15 The Community Services Sector

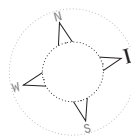
Phar Lap Room

Dr David Scrimgeour is the Public Health Medical Officer at the Aboriginal Health Council of SA, a graduate of Melbourne University, with postgraduate qualifications in public health from Harvard University. He has extensive experience working as a general practitioner and public health physician with Aboriginal Community-Controlled Health Services in various parts of Australia, and is currently a member of the SACOSS Policy Council and Health Policy and Advocacy Groups

Professor Fran Baum is the Professor and Head of Department of Public Health, Flinders University, and Foundation Director of the South Australian Community Health Research Unit. Professor Baum specialises in research on the social determinants of health, the political economy of health and the evaluation of community based health promotion programs. She is a commissioner, Commission on the WHO Social Determinants of Health, Co-Convenor, Global Co-ordinating Group of the People's Health Movement and a Program Leader, Social Determinants of Health Program. In 2008, Professor Baum was awarded a prestigious Australian Research Council Federation Fellowship to develop a five year research program on social exclusion and health equity. Professor Baum is widely published and acknowledged for her research work in the areas of social and economic inequities, impacts of health status and social capital and health.

John Glover is director of the Public Health Information Development Unit at the University of Adelaide. His work over the past two decades is at the forefront in Australia in presenting data to monitor and describe social inequality and its impact on the health of population groups. His major work in this area has been the *Social Health Atlases of Australia and South Australia*. The atlases are unique in providing information about the social determinants of health and health outcomes at a local, state/territory and national level, presented in ways that are useful for policy development, as well as being accessible to consumers and other community advocates who may have limited skills in handling statistical information presented in more traditional ways.

In 1999 he established the website www.publichealth.gov.au to provide access to the Unit's social health atlases and other publications, as well as links to other important Australian and international sites concerned with the social determinants of health. The website includes the 2006 report *Inequality in South Australia: Key determinants of wellbeing* which he was commissioned to produce.

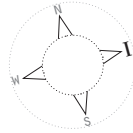


THURSDAY 21 AUGUST

11.15 Capacity Building and Inclusion

Leilani Room

Fiona Verity is an Associate Professor at Flinders University who holds a PhD in Sociology from Newcastle University and has worked for many years in community development and community health areas in Adelaide. Fiona currently teaches social planning and social policy and is the co-coordinator of the Honours program, and she is a member of the SACOSS Board as well as a former staff member.



THURSDAY 21 AUGUST

11.15 Children and Young People

Chairman's Room

Nerelle Goad is a co-founder and the co-Convenor of COMIC (Children Of Mentally Ill Consumers/parents), co-founder of the National Network of Adolescent and Adult Children of the Mentally Ill, and the founder of the Offspring support group for young people in South Australia. Since 1993 Nerelle has contributed to raising community awareness of the needs of children of mentally ill consumers. Since February 2000 when COMIC was launched Nerelle has been involved in research and administration. She is currently a Carer Representative for the Mental Health Council of Australia National Register, a member of the Flinders Medical Centre Mental Health Consumer Advisory Group and the Mental Illness Fellowship of South Australia Education Program. Nerelle has a special interest in the adult children of mentally ill consumers and in particular the children of war veterans. Nerelle has attended and presented at many conferences throughout Australia and has established a wide network including people from overseas. Nerelle continues to advocate for systems to be put in place for the “invisible children”, through inter-agency collaboration, with a focus on the family approach, (consumers, their children, carers and community).

Chelsea Lewis is the Policy Officer at the YWCA of Adelaide. Her work includes research, consultation, developing social policy positions, systems advocacy work, engaging young women in campaigns, and sitting on YACSA's Policy Council. Her background includes journalism, film, public relations, and working on two elections with Nick Xenophon. Chelsea was a FEAST Board member for five years, is a Radio Adelaide volunteer, and a mother.

Paola Mason is a Co-Convenor of COMIC. Since February 2000 when Children of Mentally Ill Consumers was launched, Paola has worked tirelessly to heighten the awareness of the issues that children who have a parent with a mental illness may have to deal with at the same time as coping with the journey of travelling through childhood and adolescence. Through Paola's own experience of growing up with a parent who lives with a mental illness she empathises with the need for support to be put in place. Paola is actively involved with, the National COPMI (Children of Parents with a Mental Illness) Project and continues to network with both Government and non-Government agencies, attending various meetings to advocate for the children of mentally ill consumers.

Kerrie Sellen is the Manager of Onkaparinga Youth Services (OYS). Kerrie has been working in the youth sector for more than 15 years. Starting her career with the Department of Families and Communities she worked with young offenders and Guardianship young people for most of this time. She then moved into the NGO sector and now manages one of the largest youth services in SA, OYS had over 20,000 contacts with young people in the last financial year.

THURSDAY 21 AUGUST

13.45 Democracy, representation and community engagement

Phar Lap Room

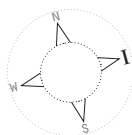
Dr Ian Goodwin-Smith is a lecturer in social theory and social policy within the School of Social Work and Social Policy at the University of South Australia. His research interests orbit around new theoretical directions for progressive politics. For Ian, this is a straightforward issue: it all hinges on social justice and sustainability.

Barry Parsons is Manager of Member Services and Strategic Projects at the Local Government Association of SA. His responsibilities include working as executive officer to the Metropolitan Local Government Group (which comprises the Mayors and CEO's of all metropolitan Councils), and the development and review of the LGA's Strategic Plan, Policy Manual, and related governance documents. Barry is a qualified town planner, with more than 30 years experience in planning and senior management positions at several Councils, including Adelaide, Munno Para, Playford and Tea Tree Gully. He has been responsible for the management of departments delivering a range of Council services including development assessment and planning policy, libraries, recreation centres, community development, health and general inspection. Barry also worked for a time in private enterprise, as a planning consultant with Masterplan SA Pty Ltd. In 2004 Barry was seconded to the Local Government Association for 12 months, to work on Local Government's response to South Australia's Strategic Plan. Following completion of the secondment, he took up his current position with the LGA.

Lynette Pugh has worked in the public health & community services sector since 1978. Starting her career in nursing and then later moving to social work and to post graduate studies in public sector management. Lynette has particular experience in multicultural health, women's health, health services policies and non government community development roles. Her current position is as Director, Community Connect, Department for Families and Communities. Community Connect is responsible for fostering development of the Non Government service sector, administering State funded grants program, promoting quality systems across the Non Government sector and ensuring the grants process of the Department are compliant with auditor general requirements.

Simon Schrapel originally trained in social work in Adelaide, and then worked for several years in a variety of social work and community development positions in both the UK and Sri Lanka before returning to Australia in 1989. For the next 10 years, he was employed in the State Government in a range of policy, planning and management positions, principally focused on the funding and delivery of services by the non-government community services sector. Since 1999, Simon has worked for Anglicare SA and currently holds the position of Executive Director of Strategy, Policy and Services, together with responsibility for Anglicare's Family, Community and Enterprise Services. Simon has been a member of the SACOSS Policy Council since 2000 and the Chairperson of SACOSS since 2002. He is also actively involved in a range of other peak bodies and government advisory groups at a National and State level. A particular focus of this activity has been on issues of child protection and family services policy and on relationships between the state and non-government organisations.

Klynton Wanganeen As the first Commissioner for Aboriginal Engagement, Klynton Wanganeen serves as a voice for the Aboriginal community in South Australian Government. The Commissioner provides independent advice to the Minister for Aboriginal Affairs and Reconciliation on Aboriginal matters. Klynton has a long history as an advocate for Aboriginal affairs. He is the former SA Zone Commissioner of the Aboriginal and Torres Strait Islander Commission (ATSIC) and Director of the Aboriginal Education Employment Policy Co-ordination Directorate of the Department of Further Education Employment Science and Technology.



THURSDAY 21 AUGUST

15.45 Capacity Building

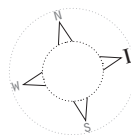
Phar Lap Room

Karen James is the Manager of the Integration Team, Health Promotion Branch. The role of the branch is to promote health, prevent illness and address inequities in health outcomes for the people of South Australia. Karen has worked in a variety of areas within SA Health (and DHS), since 1983 including child protection, mental health, supported accommodation, strategic planning and policy, and has been with Health Promotion Branch since 2004. She is progressing the equity agenda within SA Health, strengthening mental health promotion and wellbeing strategies within the branch, working with the children’s centres to ensure they have a strong health promotion focus and exploring opportunities to ensure health promotion is central to urban planning decisions.

Kirsty Hammet is the Senior Policy Officer Health Promotion Branch. She works with Karen James, progressing the equity agenda within SA Health. Kirsty started with City Youth in 1983 and has never strayed far from the community sector, either here or overseas. Kirsty has been with SA Health for 10 years, and the Health Promotion Branch since 2006. She is currently completing her PhD on the place of people living with HIV in public health policy.

Alison Sinclair has extensive experience in the area of quality management, standards development, change management and organisational review. Alison has held policy positions in government departments, community services and worked as a consultant in organisational review and development. In her current role as QMS State Manager SA / WA, Alison oversees all the HACCC appraisals undertaken in South Australia, all Quality Improvement Council Accreditation contracts for SA/WA and manages the assessments for the Service Excellence Program as one of the preferred providers for that program. This has led to innovative responses to the challenges faced by services around accreditation and multiple compliance requirements related to service delivery standards.

Alison’s professional qualifications include a Bachelor of Arts in Social Work from the University of SA and a Graduate Diploma in Primary Health Care from Flinders University; as well as a National Health Leadership Program through the Australian College of Health Service Executives.



THURSDAY 21 AGUST

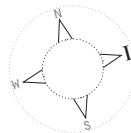
15.45 Democracy, representation and community engagement

Leilani Room

David Rigney has been advocating for people from all parts of the community for over 30 years. He has worked in the trade union sector representing members, has been unemployed and formed the Un and Underemployed Peoples Movement Against Poverty Inc of which he was chair person for over two years. He started his own small business after completing a NEIS course The Peoples Advocacy Bus and is currently the Chief Executive Officer of Disability Advocacy & Complaints Service of SA Inc, making sure that people with disabilities human rights are upheld.

A psychologist by background, **Robbi Williams** has over 20 years experience across a number of countries working on issues of wellbeing, including mental health, disability, primary health, advocacy, education, local and national government, and also the mysteries of accident insurance and banking In addition to maintaining a private consulting practice, Robbi is CEO of the Julia Farr group, a trio of non-government organisations working to improve the life chances for people living with disability and their families. Robbi is a regular columnist for national magazine Link on the language of social exclusion, and is the developer of the well-being planning framework known as the Q50.

Maddy Pattingale has spent the last five years working at “People Living with HIV/AIDS South Australia” [PLWHA (SA)], the past two years in the role of Manager. PLWHA (SA) is the leading advocacy body for HIV positive people in South Australia, emerging out of the need for this marginalised group to have their own voice. Her work encompasses individual advocacy to Government policy and strategic planning in the area of HIV.

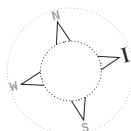


FRIDAY 22 AUGUST

9.15 KEYNOTE ADDRESS

Phar Lap Room

Professor Dorothy Scott is the Foundation Chair in Child Protection and the Director of the Australian Centre for Child Protection at the University of South Australia. Before taking up this appointment in 2005 she was the Head of the School of Social Work at the University of Melbourne, and prior to that, the Executive Director of The Ian Potter Foundation, one of Australia's largest philanthropic trusts. Dorothy's career in child welfare began when she was a seventeen year old child care worker at the Allambie Reception Centre in Burwood, Victoria. Moved by the suffering of children who were admitted to State care, she studied social work at the University of Melbourne in the early 1970s and then worked for the then Social Welfare Department in the area of foster care and adoption. She then worked in the field of mental health, becoming Senior Social Worker in the Family Psychiatry Department of the Queen Victoria Medical Centre in Melbourne. There she helped establish specialist services for women experiencing post-partum psychiatric disorders, and services for women and children who had been sexually assaulted. In the 1980s she began an academic career, lecturing social work students at the University of Melbourne, and conducting research in areas including maternal depression and child welfare. Since then she has conducted numerous reviews and inquiries in Australia in the field of child protection and served on Ministerial advisory bodies in several States and Territories.



11.00 Climate Change and Inclusion

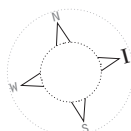
Phar Lap Room

Jackie Bishop is a Senior Policy Adviser within the Energy Division of the South Australian Department for Transport and Infrastructure. Her primary focus for the last two years has been to implement the Residential Energy Efficiency Scheme which has, as one of its primary objectives, to assist low income households reduce energy costs and prepare for price impacts of a future emissions trading scheme.

Tom Keenan is Origin's Customer Advocacy Manager with national responsibility for the ongoing development and operation of Origin's Power On support programmes. Tom migrated to Australia six years ago with his wife Amanda and their son Angus. Tom likes to do his bit for the local economy by drinking as much South Australian chardonnay as he can!

Andrew Nance is an electrical engineer who has spent most of the last decade working on energy, climate change and sustainability issues. Andrew has worked on energy efficiency and renewable energy projects in the private sector, on community sector projects for SACOSS and the Conservation Council of SA and is currently employed as one of the Directors of the State Government's Sustainability and Climate Change Division.

Mark Parnell MLC was the first Green to be elected to the SA Parliament in 2006. Prior to that he worked for 16 years in the non-profit community conservation sector as a campaign co-ordinator and environmental lawyer. As a young lawyer in the 1980s he worked with a number of Community Legal Centres including Fitzroy in Melbourne and Warrnambool in Western Victoria. In Parliament, Mark Parnell is the Greens Shadow Minister for everything!



FRIDAY 22 AUGUST

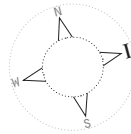
11.00 Diversity and inclusion

Leilani Room

John McKeirnan works for the Hepatitis C Council SA for approximately 15 months and is the Coordinator of Education Program. John's previous 10 years work has been in the area of sexual health. He has a commitment to work with a range of priority populations in the area of hepatitis C, to ensure the continued message about prevention is heard and accessible. He has used community arts as the basis of some of these messages. Today he will talk about *Don't Be Buntha – hep C don't let it be*, a DVD produced in conjunction with Salisbury Centacare Wodlitinattoai (pronounced Wood-la-dena-doer) and the Kalteeya Aboriginal Health team from the Gawler Health Service.

Kuda Muyambi and **Anne-Marie Richards** are linked with the Pathways Home Program in the capacities of Project Officer and Project Support respectively.

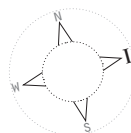
Kathy Verran oversees the project and is currently the Acting North and Far West Mental Health Program Manager. All three are employed by Country Health SA - Mental Health and have wide experience doing project development and management work in Aboriginal mental health. Most of the experience has been gained coordinating a local Aboriginal-mainstream primary mental health care partnership.



13.40 KEYNOTE ADDRESS

Phar Lap Room

Fiona Verity is an Associate Professor at Flinders University who holds a PhD in Sociology from Newcastle University, and has worked for many years in community development and community health areas in Adelaide. Fiona currently teaches social planning and social policy and is the co-coordinator of the Honours program, and she is a member of the SACOSS Board as well as a former staff member.



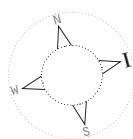
14.15 The Community Services Sector

Phar Lap Room

Anne Bosio is sociologist whose current responsibilities include project managing the development of the first workforce action plan for the Health and Community Services Industry in partnership with key stakeholders, and member of the Senior Officers Group for the SA Early Childhood Development Strategy. She has a strong commitment to employee participation through past workplace union representation, including departmental and award restructures. I am currently a union nominee on the SA Public Sector Disciplinary Appeal Tribunal in the SA Industrial Court and Commission. She holds a BA (Sociology) from Flinders University, and is a member of the Australian Sociological Association, the Australasian Evaluation Society and the Institute of Public Administration of Australia (SA Division)

Michael White has worked in the community sector for more than 20 years in both the UK and Australia. Appointed to the CSHITB in 2007, his previous roles have included those of Director and Manager of training and development units in state and national organisations where he established and maintained RTOs, conducted consultancy and training for community service organisations (CSOs) and government departments, provided high level advice and policy development and implemented quality improvement and change management strategies at organisational and sectoral levels. Michael provides consultancy and training on governance, strategic planning and management to CSOs. Michael has previously lectured at TAFE in a range of business and communication subjects and mediated in workplace and family disputes.

From 2002-2007, Michael has been involved with the CS&H ITB as a Board member, past chairperson and deputy, representing the Centre for Excellence in Child and Family Welfare, the peak body for child, youth and family services in Victoria where he was previously Director, Learning and Development. Michael is a past board member and president of the Victorian Association for Dispute Resolution, a member of the Australian Institute of Management, VISTA and the Victorian Assessors Network.



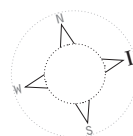
14.15 Diversity and inclusion: new and emerging communities

Leilani Room

Annamarie Banhazi arrived to Australia from Hungary in 1988. She has been working for the MCCSA as the Transport Project Officer since 2000. Annamarie has a special interest in cultures and religions. She holds a Bachelor of Education in Religion Studies and recently started her research master degree in the same area at the University of South Australia.

Christian Cifuentes works at the Legal Services Commission of South Australia where he runs a special initiative engaging young people from African backgrounds in legal education. Christian is an experienced mediator and has worked extensively with migrant communities in a number of other professional capacities. Christian has a Bachelor of International Studies, a Masters of International Law and is currently completing a Bachelor of Laws at Flinders University.

Kate Howard is a lawyer and coordinates a specialist legal education program for new migrants at the Legal Services Commission of South Australia. Kate worked as a refugee lawyer for both the Commission and Australian Refugee Association during the Woomera Detention centre years, and cares for young people under the Guardianship of the Minister.



FRIDAY 22 AUGUST

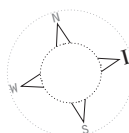
14.15 Collaboration partnerships and networks

Chairman's Room

Mina Barling is currently employed by the Department of Premier and Cabinet and is leading the creation of an Australian Centre for Social Innovation. Mina has a commitment to social justice and community development and has experience in the not for profit and public sector.

Mark Henley, B Ec, JP. is the Manager of Advocacy and Communications, UnitingCare Wesley Adelaide. He is a Life Member of SACOSS and a self-confessed electricity and gambling tragic. Mark is also the Chair of Community Benefit SA and sits on the Ministers Responsible Gambling Working Party. Mark's experience in defining solutions to social problems within an economic framework is highly sought after.

Tony O'Malley OAM writes on transaction costs, competitive advantage and innovation and has 35 years experience as a management consultant. He has been a director of Relationships Australia (SA) and SA Amateur Swimming Association, represented Business SA on government advisory committees and led Indicators of the State of South Australia.



16.00 CLOSING PLENARY

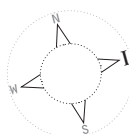
Phar Lap Room

Janet Giles is the Secretary of SA Unions, the peak trade union body in South Australia. Born in SA and educated in South Australian public schools, she started work as a primary school teacher and then later as a union official as an organiser, Vice President then President of the Australian Education Union. She currently sits on the ACTU Executive, the SafeWorkSA and Industrial Relations Advisory Committees, Premier's Council for Women, the Resource and Energy Skills Board and the Training and Skills Commission. She is also a member of the SA Audit Committee which oversees the reporting against *South Australia's Strategic Plan*.

Sharon Hanlon is the General Manager Public Affairs, RAA of SA Inc As the State's peak non-government body representing motorists, one of the RAA's most important roles is representing the interests of its 572,000 members on a very broad range of issues. In her role as General Manager Public Affairs, Sharon has overseen the RAA's advocacy activities for more than eight years. Immediately prior to joining RAA, she spent 10 years as an Executive and senior manager within government, contributing to public transport policy development, business strategy and corporate planning.

Alex Kennedy has, in various guises, worked as a lawyer, journalist and political advisor. She is a former editor of *The Independent Weekly* and is currently the Director of The Write Connection. She has many years of experience in lobbying and influencing government at all levels.

Nathan Paine is the Executive Director of the Property Council of Australia – SA Division. The Property Council represents the property investment sector in South Australia, and its members include every major property investor in the State. Members are engaged in the entire property investment universe, which includes all dimensions of property activity, development, ownership and asset management.



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